

## Site Support Service

- One day on-site training
- Support and assistance to your installers
- Explanation of plumbing requirements
- Explanation of electrical requirements
- Gets your installation off to a flying start
- Hand-over of installation information pack
- Not a full installation service



### Overview

Our Site Support Service involves a member of our technical team attending your site for a day to assist and offer on site training to your own installers.

**This is not a full installation service.** Its purpose is to *support* and assist the installers and get the installation off to a flying start!

### Programme

<b>10:00 am</b>	Arrival on site and general introductions.
<b>10:15 am – 12:30 pm</b>	Checking of delivered materials against the Bill of Materials and sorting into an organised manner. Explanation of purpose for each component. Walk-around with provided design layout drawings to ensure ease of installation and explain layout of ducting runs. Locating and mounting of the unit, silencers and external grilles in appropriate position.
<b>12:30 pm – 1:00 pm</b>	Lunch Period – General discussion time.
<b>1:00 pm – 3:30 pm</b>	Assisting in the initial fitting of ducting runs, involving demonstration and explanation to the installers. Further explanation with regard to plumbing and electrical requirements. Explanation of fitting the register mounting frames and registers as required for 2 <sup>nd</sup> fix. Answering of any other queries. Hand- over of Site Support installation information pack.